

Useful contacts:

Readibus:

0118 931 1414 / 0118 931 0000

West Berkshire Neurological Alliance:

Liaison officer: 01635 33582

MS Society:

020 8438 0700

Parkinson's UK:

0808 800 0303

Spinal Injuries Association:

0800 980 0501

0845 678 6633

Motor Neurone Disease Association:

01604 250505

Scope:

0808 800 3333

Contact numbers:

West Berkshire Wheelchair Service:

Telephone: 0118 322 6706

Fax: 0118 322 7972

Hospital Switchboard:

0118 322 5111

Millbrook Healthcare (approved repairers)

0144 224 0541

0870 428 6300

Royal Berkshire NHS Foundation Trust

London Road

Reading RG1 5AN

Telephone 0118 322 5111

www.royalberkshire.nhs.uk

West Berkshire Wheelchair Service

Reviewed: January 2019

Review due: January 2021

**West Berkshire Wheelchair Clinic
Battle Block Outpatients & Therapies**

Level 1 Battle Block

Royal Berkshire Hospital

London Road, Reading RG1 5AN

Telephone: 0118 322 6706

Fax: 0118 322 7972



Royal Berkshire
NHS Foundation Trust

**The West
Berkshire
Wheelchair
Service**

This leaflet has been provided to answer some of the questions you may have about the role of the West Berkshire Wheelchair Service within the Royal Berkshire NHS Foundation Trust.

What does the Wheelchair Service do?

We arrange for the provision of wheelchairs, cushions and postural support for clients with long term mobility needs. The service includes the free maintenance of the equipment provided and reassessment by occupational therapists when needed.

Who is eligible for a wheelchair?

Our funding concentrates on the provision of equipment for clients who need a wheelchair as their only form of mobility within their home. The need for a chair varies enormously for conditions such as Motor Neurone Disease, Multiple Sclerosis, amputation, Cerebral Palsy and stroke. The age range of our clients is just as varied.

What does the Wheelchair Service aim to achieve?

We aim to make sure that each client is able to have access to their home environment. Wherever possible, we issue equipment that allows them to remain as independent as possible for as long as possible. We also aim to assist carers with mobilising the client if required. We want to ensure every client achieves the best sitting position in their chair and that they are as supported and comfortable as possible. Where necessary, clients will have bespoke seating provided.

Who works in the Wheelchair Clinic?

There is a small dedicated team at the Wheelchair Clinic who all contribute to the Service:

Paul Gent – Wheelchair Clinic Team Lead OT
Louise Phillips – Paediatric OT
Mike Gibbard – Rehabilitation Engineer
Nathan Laws – OT Assistant
Séan Iremonger – Senior Administrator
Carolyn Mollett – Administrator

Who are the approved repairers?

Currently, our approved repairer is a company called Millbrook Healthcare. Millbrook are responsible for maintaining, repairing, reconditioning and storing the wheelchairs owned by West Berkshire Wheelchair Service. Clients are responsible for contacting Millbrook themselves to notify them of anything that may need repairing or replacing on their wheelchair. Each client is provided with the approved repairers contact information when they are supplied with their wheelchair.

Millbrook's contact details are:

0144 224 0541 or 0870 428 6300

Hours of opening: 9.00am – 5.00pm

Emergency Call Out: 5.00pm – 10.00pm

Out of hours: Please contact your local Social Services Department for assistance.

Who can refer clients to West Berkshire Wheelchair Service?

The initial referral must be made by a health professional (e.g. occupational therapist, physiotherapist, nurse, doctor etc). After this initial referral has been accepted and the client is registered with the Wheelchair Service then the client themselves, a family member or carer can request a reassessment. This can be done directly by phoning the Wheelchair Service on 0118 322 6706 between 8.00am and 4.00pm.