

## Telephone enquiries

We are only able to give limited information over the phone.

Please nominate one relative or friend as the main contact to keep up good communication. The unit telephone number is 0118 322 6980. Please also call this number to make or change an appointment.

## Car parking

The nearest parking is located in the multi-storey car park on Levels 0-3. Parking for disabled badge holders is free of charge and the disabled bays are clearly marked.

## Mobile phones

Use of mobile phones is allowed on the unit but please be sensitive to the needs of others when using your phone. Phone cameras must not be used under any circumstances.

## Talk to us

Please talk to one of the nursing team if you have further questions or need

to discuss any concerns about your or your relative/friend's care or discharge plans.

## Patient and public feedback

The Trust welcomes your comments and suggestions. Please pick up a 'Talk to us' leaflet on the unit. You can also complete a survey about your/your relative's experience by visiting

[www.royalberkshire.nhs.uk/surveys](http://www.royalberkshire.nhs.uk/surveys)

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**NHS**

Royal Berkshire  
NHS Foundation Trust

# Welcome to Battle Day Unit

Information for patients,  
relatives and carers

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Battle Day Unit is a comfortable and relaxed environment where patients can wait while they undergo investigations and treatments prior to being discharged from hospital.

Our aim is to avoid admission to a ward, speed up discharge and to reduce your length of stay in hospital.

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### Where is the Battle Day Unit?

The unit is based on Adelaide Annexe on Level 2 in Battle Block.

It is open Monday to Friday 8am-5pm.

### What happens on the unit?

Patients with a variety of conditions are referred to the unit from the Emergency Department (A&E), Acute Medical Unit (AMU) or wards. Here they will receive relevant tests and care from a team of trained nurses. The unit consists of comfortable chairs in mixed sex bays or trolleys and/or chairs in the single and double side rooms.

### What are the aims of the unit?

- To provide treatment and therapies that previously may have required at least one overnight stay, thus reducing your length of stay in hospital.
- To provide expert nursing skills in order to support your diagnosis and treatment.
- Where relevant, to support patients to access a more appropriate patient pathway – enabling them to go home and return for an outpatient appointment rather than be admitted.
- To improve the patient experience by having one single point of contact on or after admission or on discharge from a ward.
- To ease pressure on the wards, freeing up beds for less mobile patients.
- To provide an expert nurse-led service to meet the changing healthcare demands and be able to respond to new services as they arise.

### Visiting

Visiting times are open and flexible during opening hours which are Monday to Friday 8am-5pm. Visitors are limited to 2 per patient and may be asked to leave while the patient is receiving personal or clinical care.

### Ward/dept team

A team of dedicated nurses is led by Ward Manager Bernice Boore. Other clinicians, such as therapists, will attend as required.

### Meals/refreshments

The Battle Day Unit will provide hot and cold drinks to patients throughout the day. The nearest refreshments facility to the Battle Day Unit is the coffee shop in the conservatory, which is situated on Level 1 of Battle Block.