



Royal Berkshire
NHS Foundation Trust

Welcome to the Royal Berkshire Hospital Haematology Unit

Information for new patients

We provide a caring and friendly environment where we deliver an efficient, up to date and integrated haematology service to our patients.

This leaflet will introduce you to the Haematology Outpatients Clinics, Outpatient Day Unit and the Inpatient Ward.

When you are referred to the Haematology Unit, you will be allocated a haematology consultant who will manage your care with a team of other specialist haematology doctors. At your clinic appointments you will either see your consultant or another haematology doctor who is working with your consultant.

The Haematology Clinics are located in Outpatients 2 which is in the South Block, level 2 of the hospital or on West Ward Day Unit, level 1, North Block – map attached.

If you are unable to attend your clinic appointment please telephone the Clinical Admin Team (numbers at the back of this leaflet) as soon as you are able and we will ensure you have another appointment.

The clinic opens Mondays-Wednesdays and Fridays from 9am-12.30pm.

The team will try to keep waiting times to a minimum but unexpected emergencies may interrupt the appointment system. This can be frustrating, but your understanding and patience is appreciated at such times.

Consultants:

Dr. Grech Dr. Sampson

Dr. Khan Dr. Pratap

Dr. Mucklow

Outpatient Day Unit

Not all patients with a blood or bone marrow disorder need to have treatment on the inpatient ward. It may be possible for you to have treatment over weeks or months as a day case patient and this will be explained to you by your consultant and your clinical specialist nurse. Sometimes, admission to the inpatient ward may be necessary, if you become unwell or if your treatment requires inpatient facilities. We will endeavour to admit you to Adelaide Ward but depending on bed availability this may not always be possible and treatment may be given on another ward within the hospital. However, at the earliest opportunity we will transfer you to Adelaide Ward.

The Day Unit is located on West Ward and is accessed via the London Road entrance of the hospital. It is located above the Berkshire Cancer Centre. There are lifts and stairs available.

Outpatient Day Unit opening times and contact details:

Mondays to Fridays: 9am-5pm.

You and your family can contact West Ward Day Unit on: 0118 322 7464 or 0118 322 6632 for advice or reassurance during working hours. When the Day Unit is closed, please contact the Haematology Inpatient Ward - Adelaide Ward, on 0118 322 7470 or 0118 322 7471.

Haematology Inpatient Ward – Adelaide Ward

Adelaide Ward is located on Level 2, Battle Block.

Telephone: 0118 322 7470 or 0118 322 7471

Your doctor or specialist nurse will discuss your treatment plan with you which will include admission to the ward if this is necessary. Further details of the ward will be given to you then.

You may have a free parking permit for the time you are on treatment or if you are an inpatient and this is given as one per family. Please note that this will not guarantee you a parking space but you will not need to pay for your parking if this is displayed properly and within the timeframe of the permit.

Clinical Admin Team (CAT 8)

Tel: 0118 322 1888

Email: rbb-tr.cat8@nhs.net or CAT8@royalberkshire.nhs.uk

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This document can be made available in other languages and formats upon request.

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