

Welcome to Eye Day Unit

We are a specialist day unit for patients requiring planned and emergency ophthalmic (eye) surgery.

Our unit vision is to provide the highest quality care to all of our patients; working as a professional and innovative team in a calm and well-organised environment. We aim to make your stay on Eye Day Unit a positive experience.

Opening times

Eye Day Unit is open from 7.30am to 7pm. We run morning and afternoon theatre lists on this Unit. We ask patients to arrive on the unit at 7.30am if they are on the morning list. Morning lists start at approximately 8.30am and finish at lunch time. We ask patients to arrive at midday for the afternoon list. This list will start at approximately 1.30pm and finish around 6pm.

Escorts

Due to limited space capacity on the unit, we request that patients only bring one relative/friend to stay with them during their time on the unit.

Eye Day Unit routine

When patients arrive they will be greeted and admitted to the unit by a nurse. We will confirm your details with you and take your blood pressure. If you are having cataract or retinal surgery, we will place eye drops in the eye being operated on. Your vision will become a little blurry in the dilated eye, but you should still be able to see well enough to sign your consent form. You will also have the vision from your other eye to help you see. After seeing the nurse you will see the surgeon and discuss your surgery. If you're happy to proceed, you will sign your consent form and see the

anaesthetist. Once the surgeon has seen all the patients, he/she will decide the list order. Patients will be informed of the list order by the nurse.

Transfer to Dorrell Ward

If you're having a general anaesthetic and/or staying overnight, you will be transferred to the ward after your operation.

Mobile phones

The use of mobile phones is permitted on the unit. However, we request that they are kept in 'silent' mode to avoid disturbing others. Phone cameras should not be used on the ward for breach of privacy reasons. Free WiFi access is available on the RBFT_GUEST network.

Chaplaincy

The hospital chaplaincy team consists of members of many denominations to provide pastoral, spiritual and religious care for both patients and their families. Eye Day Unit staff will be pleased to contact them on your behalf if requested. A leaflet giving all the details is also available for you and your relatives to read.

Please ask!

If you have any questions about your treatment, aftercare, medications or any other matters, please ask your doctor, nurse or therapist – we will be happy to help!

For example:

- Do I need a medical certificate for my employer?
- Do I need a follow-up appointment?
- Will I need to arrange to see my GP or practice nurse?
- If I have medicine to take home, what is it for, how and when do I take it and are there any side effects?
- Is there any other aftercare advice I should know?
- Who do I contact if I need further advice or support?

Ophthalmology doctors' ward rounds usually start at 8am, if you stay in overnight. Please ask your ward nurse for more details.

Please use this space below to write down any questions you may have for your doctor, nurse or therapist...

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Personal belongings

We strongly recommend that you do not bring jewellery, valuables or large sums of money into hospital. Please ask your relative or friend to take these items home. If this is not possible then please hand them to the Eye Day Unit staff. The items will be locked in the hospital safe and you will be given a receipt for them. The Trust is not liable and does not take any responsibility for loss or damage to your personal property.

Patient Relations Team

Patient Relations can provide patients, relatives and carers with 'on the spot' help, support and information. They can liaise with staff and managers to resolve any issues you may wish to raise concerning your stay or help if you feel you have any concerns. Details of the services can be found in the *Talk to us* leaflet which is available throughout the hospital or contact the team directly on 0118 322 8338 or email: talktous@royalberkshire.nhs.uk.

Talk to us / Friends and Family Test

Our specialised team of staff are committed to delivering the best care to all our patients and their families. We would appreciate any feedback you feel able to give so that we can continue to improve the ward environment and our standards of care. You can give feedback to your nurse or ask to

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speak to the nurse in charge. Written feedback can be given via the *Talk to us* leaflet available on the ward.

You will also be given a Friends and Family Test postcard asking one question “How likely are you to recommend our service to family and friends if they needed similar care or treatment?” Please spare a few moments to fill this in and return it.

Contact us

Eye Day Unit telephone number:	0118 322 7123
Dorrell Ward telephone number:	0118 322 7172 / 8101
Follow up appointment queries:	0118 322 7169

We are really interested in your views. If you would like to share your experiences of your hospital visit with others please visit NHS Choices and leave a review https://tiny.cc/rate_us_RBH or scan the QR code.



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This document can be made available in other languages and formats upon request.

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