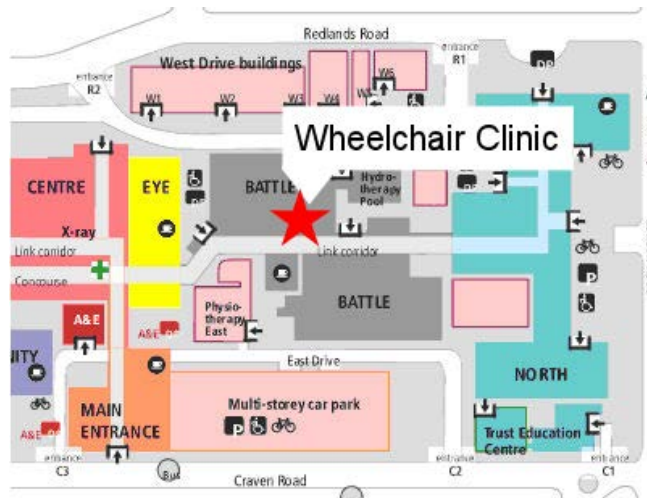


and ideally they will be issued on the day of your initial assessment. For adults we will need to order a wheelchair. Depending upon the type we have decided is right for you, the delivery time to clinic might be between 6-10 weeks.

How to find us



From the multi storey car park, enter the hospital at level 2 and pass the reception and shops, turning right into Eye Block. Continue straight on into Battle Block. Take the lifts mid way along Battle Block down to level 1. Battle Block Outpatients & Therapies is on the left hand side.

West Berkshire Wheelchair Clinic
Battle Block Outpatients & Therapies
Level 1 Battle Block
Royal Berkshire Hospital
London Road, Reading RG1 5AN
Telephone: 0118 322 6706
Fax: 0118 322 7972

Royal Berkshire NHS Foundation Trust
London Road
Reading RG1 5AN
Telephone 0118 322 6706
www.royalberkshire.nhs.uk

West Berkshire Wheelchair Service
Reviewed: April 2018
Review due: April 2020

First assessment at the Wheelchair Clinic

Information for new clients
of the West Berkshire
Wheelchair Clinic

This leaflet outlines what to expect at your first assessment with the West Berkshire Wheelchair Service.

The local Wheelchair Clinic is run by West Berkshire Wheelchair Service at the Royal Berkshire Hospital in Reading.

Who can attend the Wheelchair Clinic?

The service is for people registered with a GP in the West Berkshire area.

Referral

You will have been referred to the Wheelchair Clinic by a healthcare professional. This could be your consultant, GP, community or ward occupational therapist, community or ward physiotherapist or a district nurse. They will have discussed your mobility needs with you and told you they were writing to us.

Who will I see?

The clinics are run by specialist occupational therapists, who will look at your posture, size, health and ask you about your current mobility.

Why do you need to see me?

Couldn't you just send out a wheelchair?

Unfortunately, no. There are many different wheelchairs and buggies for adults and children and we need to see you in order to make sure that you will be comfortable, your posture is good and that you can use the wheelchair safely.

How long will my appointment take?

We always book an appointment for one hour so that there is plenty of time to discuss things with the therapist. Sometimes, deciding on the wheelchair for you only takes 10 minutes and other times much longer.

Can I have any wheelchair I want?

Regrettably not. The clinic is commissioned to meet your clinical needs and cannot offer the extras that private purchase might allow. Other sources of funding can be discussed at your appointment.

Can I keep my wheelchair?

All wheelchairs are on long-term loan. If you find that you no longer need our help, the wheelchair must be returned to the Wheelchair Clinic. We do ask you to look after the wheelchair by keeping it clean and contacting the repairers as soon as you notice a problem.

What about wheelchair repairs?

We offer a free at home repair service. This is one of the things we will be able to discuss with you at your initial assessment.

When will I get my wheelchair?

For children we keep quite a number of wheelchairs and buggies in stock