

Going to the Acute Medical Unit (AMU)

When you feel ill you will normally go to see the doctor in your local surgery - your GP.

But if you are really ill you may have to go to hospital.



Sometimes, you may have to go in an ambulance.



When you arrive at the hospital you will go to the Acute Medical Unit. This is known as 'AMU'.

In the AMU the nurses and doctors will keep watch over you while you have tests. We have leaflets that will tell you what happens when you need to have tests. They have chairs and beds in the AMU so you can be comfortable while you wait.



All the staff in the hospital wear a name badge and when they speak to you, they should always tell you their name.



Sometimes, a special nurse called a Learning Disability Co-ordinator will come and see you to see if she can help you and your carer.

To get help ask one of the nurses to either call the Learning Disability Co-ordinator on ext 8159 or PALS on ext 8338.



When you see the doctor, he or she will ask you more questions and will examine you by touching or looking at the part of you that is ill.

If you are hurting or scared, tell the doctor or nurse, who will try to help you.



Once the doctor has seen you, you will be sent home if you are well enough.



Or if you are not well enough to go home, you will be moved to a bed on a ward so that you can have treatment.



More information for people with learning disabilities and their carers can be found on the Trust website at:
www.royalberkshire.nhs.uk



Also available in this series:

- Getting help in hospital
- Going into hospital
- Going to the Accident & Emergency Department (A&E)
- Having a blood test
- Having a general anaesthetic
- Having a scan
- Having an X-ray
- Washing your hands
- What happens in pre-operative assessment



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