



Royal Berkshire
NHS Foundation Trust

Easy Read version

Talk to us

Who to contact if you've got a
comment, problem or concern

An Easy Read leaflet on how to get your views heard

If you want to thank the staff...



Or, if you are unhappy...



Or, you have a question...



Or, if you have an idea
to make the hospital a
better place...



You can:

Speak to a member of staff

or

Speak to Patient Relations –
phone **0118 322 8338**



Or if you can use a computer,
you can email us:

talktous@royalberkshire.nhs.uk



If you are very unhappy:

There are people who can help you to make a complaint. They are not part of the hospital.

To contact them, please telephone or email Patient Relations – their contact details are at the top of this page. Patient Relations will then put you in touch.

If you or your carer needs help while you are in the hospital, ask one of the nurses to either call one of the Learning Disability Liaison Nurses on ext 8159 or Patient Relations on ext 8338 (0118 322 8338 from outside).



Visit our website for more Easy Read information leaflets about hospital services:

www.royalberkshire.nhs.uk/information-for-disabled-patients.htm