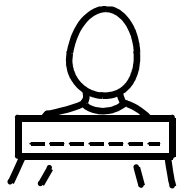




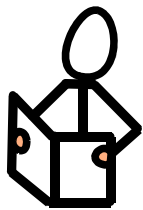
I have low vision



Please say my name when you start to talk so that I know you are speaking to me. Please introduce yourself clearly so that I know who you are.



Please check that the lighting is appropriate to my needs.



Please don't assume that I can read any information leaflets, menus or medication that I am given. I may need support with this.



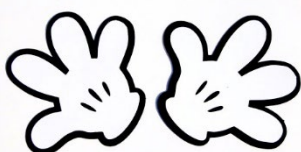
Please don't move items around me without asking me and telling me where you have put them. I may find things hard to find again.



If I need to look at something quite small, I may carry a little magnifier but you might need to remind me to use this.



Please make sure that you tell me where you have placed my food or drink. I don't want to knock things over. I might struggle with liquid levels. I might not know what is on my plate.



Please inform me before undertaking any procedure; it can be very unnerving for me to be touched without warning.