

# Paediatric virtual allergy triage clinic

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## What to expect at your / your child's virtual allergy triage clinic appointment.

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### What is the virtual allergy triage clinic?

This nurse-led virtual allergy clinic is here to support families following admission to the Emergency Department (A&E) or the paediatric ward following an allergic reaction / anaphylaxis. The paediatric allergy nurse will call you to ask questions about your child's reaction, their diet and their medical history.

**You DO NOT need to attend the hospital for this appointment. The clinic is held via telephone call.**

**While you are waiting for this appointment, please continue to avoid the food(s) that caused the allergic reaction.**

### What do these virtual appointments involve?

The appointment is for advice and support only. The paediatric allergy nurse will ask you questions concerning the food(s) that your child is including in their diet. She will discuss the allergic reaction(s) that have been observed, and any other concerns.

The paediatric allergy nurse will arrange any further training required for families and advise on avoidance of foods. Further calls are usually not needed, but the nurse can arrange further appointments or allergy testing if this is necessary.

### How does the virtual appointment work?

The paediatric allergy nurse will call you on the number you provided, at the time and date below.

**The nurse will try their best to call at the arranged time, but they may be delayed by other appointments so please be patient.**

### If you have any questions about this clinic, please contact:

Fiona Giles, Paediatric Allergy Nurse Specialist on 07785 338319 or Karen Thornhill, Allergy Administrator on 0118 322 7224 or email: [paediatric.allergy@royalberkshire.nhs.uk](mailto:paediatric.allergy@royalberkshire.nhs.uk)

While the clinic is running, we are unable to take calls but answerphones are in use so please leave a message.

**Your virtual clinic appointment is at: \_\_\_\_\_ \* on \_\_\_\_\_**

**The nurse will call you on (your number): \_\_\_\_\_**

**Please ask if you need this information in another language or format.**

Paediatric Virtual Allergy Clinic, May 2022. Next review due: May 2024

Compassionate

Aspirational

Resourceful

Excellent