Getting to:
Townlands Memorial Hospital

York Road, Henley on Thames
Oxfordshire RG9 2DR
01865 903703

Travel
Townlands Memorial Hospital is approximately a 15-20 minute walk from the railway station. The bus service from Reading will stop in Henley town centre and it is approximately a seven minute walk to the hospital. Bus 153 Connect Henley goes from Henley Town Hall into the hospital grounds.

Parking
There is limited parking at the front of the outpatients Department and also elsewhere around the site. During peak periods, it is often difficult to find a parking space. Please take this into consideration when deciding how and when you travel to the hospital. There are six disabled parking spaces available on the site.

National Bus Enquiries (Traveline)
0871 200 22 33
www.travelinesoutheast.org.uk

National Rail Enquiries 08457 48 49 50
www.nationalrail.co.uk

Reading Buses 0118 959 4000
www.reading-buses.co.uk
**About: Townlands Memorial Hospital**

Townlands Memorial Hospital is a small community hospital in the centre of Henley on Thames. The Royal Berkshire NHS Foundation Trust provides a variety of outpatient clinics at the site. These run Monday to Friday, 8.30am-5pm.

**Special requirements**

If you have any special needs relating to a disability, or you require language or communication support, please ring the telephone number given in your appointment letter so that appropriate arrangements can be made.

**Infection control: what you can do**

We take infection prevention and control very seriously. As an outpatient, the best way you can help contribute to preventing germs passing from one patient to another is by washing your hands or using the hand gel which you will find in reception and the entrance to all clinical areas.

If you have recently had diarrhoea and/or vomiting, please wait until 48 hours has elapsed from your last symptom before visiting the hospital. Patients/visitors who suspect that they may have an infection should telephone the ward or department and ask for advice before coming in.

Please help us keep our hospitals clean and tidy. By disposing of waste (for example used tissues or sweet wrappers) in the household waste bins provided.

**Tell us your views**

If you have any suggestions on how we can improve our service or if you have any concerns you would like addressed, please contact the Patient Relations Team on 0118 322 8338 or email talktous@royalberkshire.nhs.uk. You can also give feedback on the Trust by the visiting the NHS Website www.nhs.uk under 'Find and choose services.'