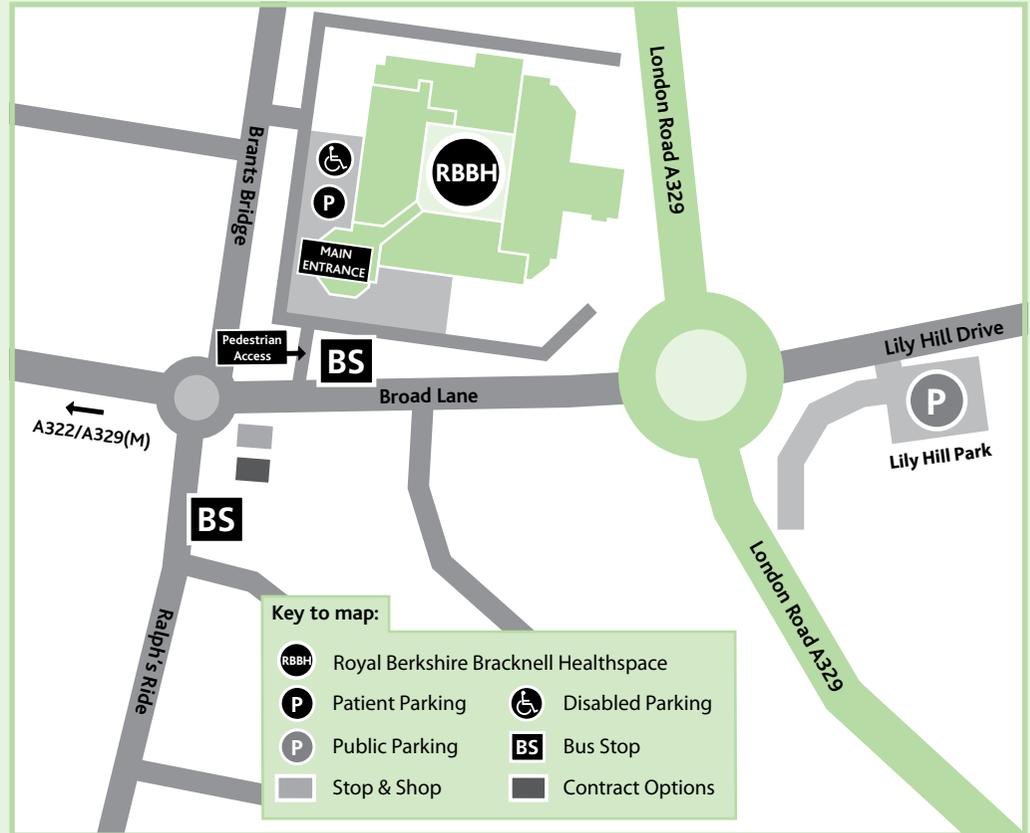


Getting to: Royal Berkshire Bracknell Healthspace

Royal Berkshire Bracknell Healthspace,
Brants Bridge, Bracknell, Berkshire RG12 9RT
01344 662900 (switchboard)



Travel

The site is situated on the north western corner of the A329 London Road/A322 Broad Lane Running Horse roundabout junction in Bracknell, and is opposite the Running Horse pub and Bracknell Rugby Club. Directly outside the site on Broad Lane there is a bus shelter with seating. This is served by Courtney bus service 156 from Bracknell bus station.

Pedestrian and cycle links are provided to existing footway and cycle networks fronting the site

Parking

Car parking, including disabled-only spaces, is available for patients on the ground level. Cycle and motorcycle parking is also available on the ground level.

Courtney Buses 0118 973 3486
www.courtneybuses.com/
National Bus Enquiries (Traveline)
0871 200 22 33 www.travelinesoutheast.org.uk
National Rail Enquiries 08457 48 49 50
www.nationalrail.co.uk

About: Royal Berkshire Bracknell Healthspace

The Royal Berkshire Bracknell Healthspace is a purpose-built cancer treatment – radiotherapy and chemotherapy and renal dialysis centre. On-site support is provided by pathology (blood and other tests) and diagnostic imaging (x-rays and scans) services. In addition to cancer and dialysis services outpatients clinics, the Bracknell Healthspace also hosts audiology, breast, cardiology, colorectal, ear care, fertility, neurology, neuro-rehabilitation, oncology, ophthalmology, orthopaedic, pain management, paediatric, renal, rheumatology, stoma care, thyroid and urology clinics. OneMedicalGroup also run Bracknell Urgent Care Centre on the same site. Their contact number is 01344 55 11 00.

Your appointment

Your appointment letter will tell you the date and time of your appointment. Please check your letter carefully before you set off for your appointment and please let us know if you are unable to attend.

Please follow any instructions given in your appointment letter or card and follow the signs to the relevant department. The main reception desk is located on the ground floor – please ask the receptionists or any members of staff if you need help in finding your way to your appointment.

Facilities

Public toilets are located on both the ground and first floor and there is a nappy change facility on the ground floor. A Changing Places toilet equipped with hoist and shower is available on the first floor. Please ask at Main Reception for access to this facility.

Wheelchairs are available from the building main entrance. Please use your mobile to call the Bracknell switchboard number if you need a wheelchair brought to your car or any other assistance to access the building.

Special requirements

If you have any special needs relating to a disability, or you require language or communication support, please ring the telephone number given in your appointment letter so that appropriate arrangements can be made.

Refreshment and retail facilities

The building has an on-site catering facility providing light refreshments. This is located in the main atrium.

A free WiFi service is available in the chemotherapy and renal dialysis departments as well as in the main atrium space for patients and visitors to access the internet.

Infection control: what you can do

We take infection prevention and control very seriously. As an outpatient, the best way you can help contribute to preventing germs passing from one patient to another is by washing your hands or using the hand gel which you will find in all the clinical areas.

If you have recently had diarrhoea and/or vomiting, please wait until 48 hours has elapsed from your last symptom before visiting the hospital. Patients/visitors who suspect that they may have an infection should telephone the ward or department and ask for advice before coming in.

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If you would like this information in another language or in large print or Braille, please contact the Patient Relations Team on 0118 322 8338 or email talktous@royalberkshire.nhs.uk

Tell us your views

If you have any suggestions on how we can improve our service or if you have any concerns you would like addressed, please contact the Patient Relations Team on 0118 322 8338 or email talktous@royalberkshire.nhs.uk.

Friends and Family Test

You will be asked to give feedback by answering the government's Friends & Family test question – *How likely are you to recommend our service to family and friends if they needed similar care or treatment?* – by filling in a card given to you before you leave hospital. If you haven't been given a card, please ask for one at the reception area in the ward or department you visited.

