

Care and Maintenance of Your Hearing Aid

Cleaning

It is a good idea to give your earmould a wipe with a dry cloth every time you take it out. This will help to prevent the build up of wax. You could also use anti-bacterial wipes (available from your chemist) for this purpose. You will probably be given a small brush to help with cleaning the earmould when you are fitted with your hearing aid. This will have a small hook on one end which can be used to remove wax which has got stuck in the end of the earmould tubing.

If you produce a lot of wax and find that it tends to clog up your earmould you may want to wash the earmould. You will probably not need to do this more than once or twice a week. Information on how to wash your hearing aid is available on a separate sheet.

Replacing tubing

The tubing on your hearing aid will need replacing about every 6 months to prevent it from becoming brittle. This can be done on our repairs drop-in clinic. Alternatively, if you would like to try and do this yourself, your Audiologist will be able to give you an instruction sheet.

Batteries

Batteries are available free on the NHS. You are able to pick them up from the Audiology 3 reception desk, or the reception desk at any of our outstation clinics. Many doctor's surgeries also supply hearing aid batteries free of charge. You do not need an appointment to collect batteries but you, or someone acting on your behalf, will need to take your Hearing Aid Record Book ('Battery Book') with you so that it can be signed off. If you cannot make it to one of the above centres we can post them to you. You will need to send your Hearing Aid Record Book and a stamp to Audiology 3. The address should be on the back of the book.