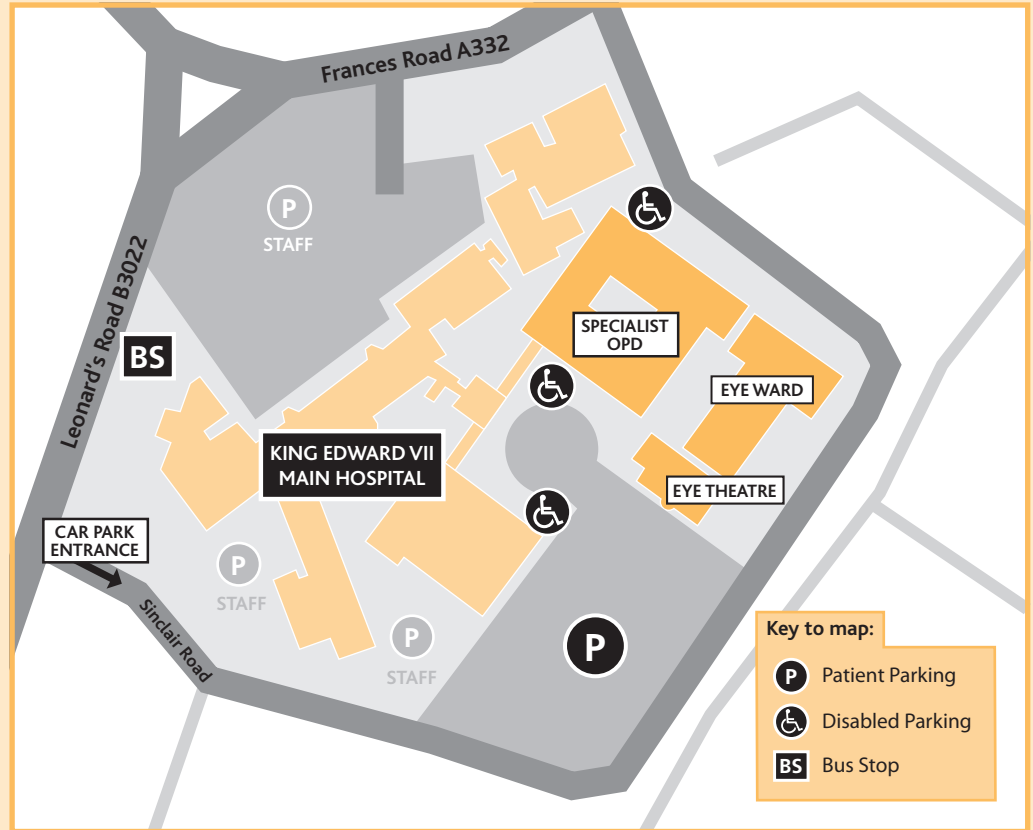
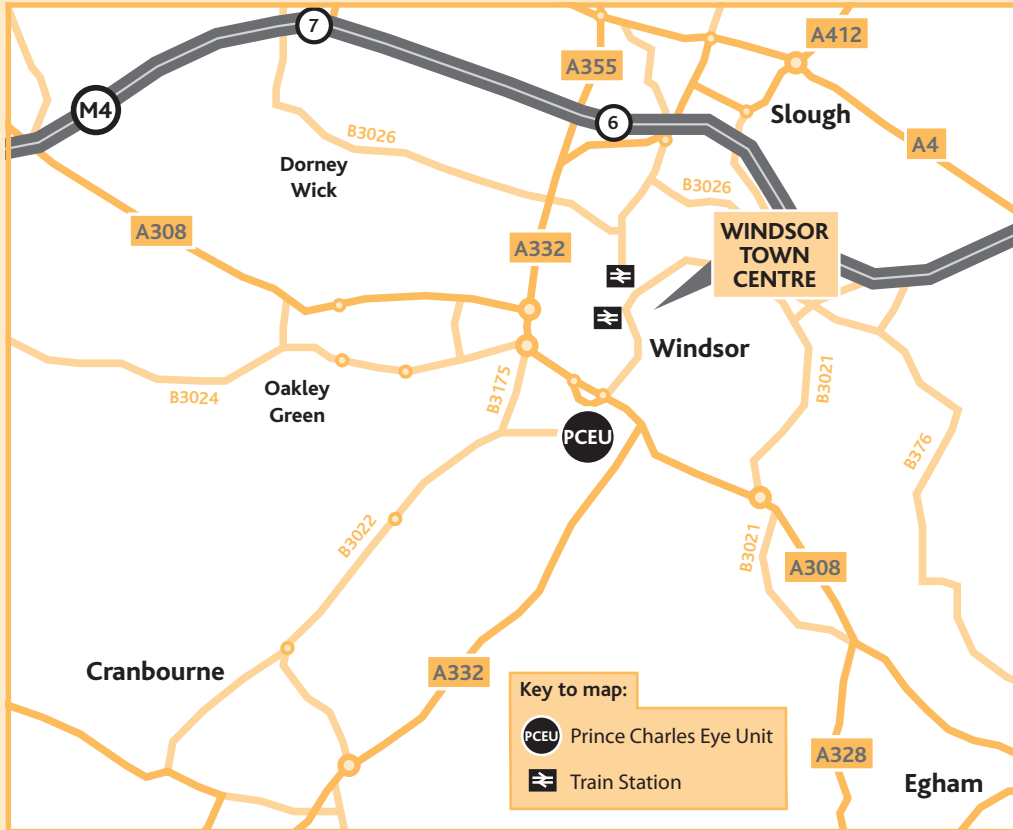


# Getting to: Prince Charles Eye Unit

St Leonard's Road, Windsor, Berkshire SL4 3DP  
01753 860441 (switchboard)  
01753 636496 (Eye Unit)

Royal Berkshire **NHS**  
NHS Foundation Trust



## By rail

King Edward VII Hospital is on the edge of Windsor town centre, about 15 minutes walk from the central railway station.

## By bus

There is a regular bus service from Windsor town centre to the bus stop directly outside the hospital, on St. Leonard's Road.

## By car

The hospital is signposted on the approach to Windsor from all major roads.

## Parking

Car parking is available at King Edward VII Hospital, adjacent to the Eye Unit. However, spaces are limited. There are four spaces for disabled drivers next to the main entrance and four in the main car park close

to the main entrance. We recommend allowing extra time to find a space if you come by car. Parking is Pay and Display.

National Bus Enquiries (Traveline)  
0871 200 22 33 [www.travelinesoutheast.org.uk](http://www.travelinesoutheast.org.uk)  
National Rail Enquiries 08457 48 49 50  
[www.nationalrail.co.uk](http://www.nationalrail.co.uk)

## About: Prince Charles Eye Unit

Prince Charles Eye Unit, located within King Edward VII Hospital, provides ophthalmology (eye) services, including an Eye Casualty 9am-5pm Monday-Friday, 9am-2pm Saturday and an eye outpatients department. The Unit carries out general, medical and surgical retinal, diabetic, glaucoma, ocular plastic and minor eye procedures as well as laser clinics, medical photography and diagnostics, macular assessment and treatment, ocular motility clinics for adults and children, and nurse led services. The Unit also runs paediatric clinics with paediatric link nurse support and a children's play area.

The site offers other clinical services, e.g. Radiology (X-ray) and Phlebotomy (blood tests) for patients using the Unit.

### Your appointment

Your appointment letter will tell you the date and time of your appointment. Please check your letter carefully before you set off for your appointment and please let us know if you are unable to attend.

Please follow any instructions given in your appointment letter or card and follow the signs to the Eye Unit which is on the ground floor of the King Edward VII Hospital.

Volunteer hosts/hostesses are available to help you at the King Edward VII Hospital's main reception desk. Wheelchairs are also available from the main reception.

### Facilities

There are public toilets with baby changing/small children toilet facilities in the Unit. Wheelchairs can be provided on request from the main hospital reception.

### Special requirements

If you have any special needs relating to a disability, or you require language or communication support, please ring the telephone number given in your appointment letter so that appropriate arrangements can be made.

### Refreshment and Retail facilities

The hospital has a café on the ground floor that provides both hot and cold food and refreshments. Opening times are 8am-3pm.

### Infection control: what you can do

We take infection prevention and control very seriously. As patient or visitor, the best way you can help contribute to preventing germs passing from one patient to another is by washing your hands or using the hand gel which you will find at the entrance to the unit and also outside all clinical and treatment areas.

If you have recently had diarrhoea and/or vomiting, please wait until 48 hours has elapsed from your last symptom before visiting the hospital. Patients/visitors who suspect that they may have an infection should telephone the ward or department and ask for advice before coming in.

Please help us keep our hospitals clean and tidy. By disposing of waste (for example used tissues or sweet wrappers) in the household waste bins provided.

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If you would like this information in another language or in large print or Braille, please contact the Patient Relations Team on 0118 322 8338 or email [talktous@royalberkshire.nhs.uk](mailto:talktous@royalberkshire.nhs.uk)

### Tell us your views

If you have any suggestions on how we can improve our service or if you have any concerns you would like addressed, please contact the Patient Relations Team on 0118 322 8338 or email [talktous@royalberkshire.nhs.uk](mailto:talktous@royalberkshire.nhs.uk). If you would like to give feedback – positive or negative, please complete a survey on the ward or department you visited by visiting [www.royalberkshire.nhs.uk/surveys](http://www.royalberkshire.nhs.uk/surveys) or telephone the Patient Relations Team to get a paper copy of the questionnaire sent to you. You can also post feedback into any of the suggestion boxes around the hospital.

You can also give feedback on the Trust by the visiting NHS Choices website [www.nhs.uk](http://www.nhs.uk) under 'Find and choose services'.