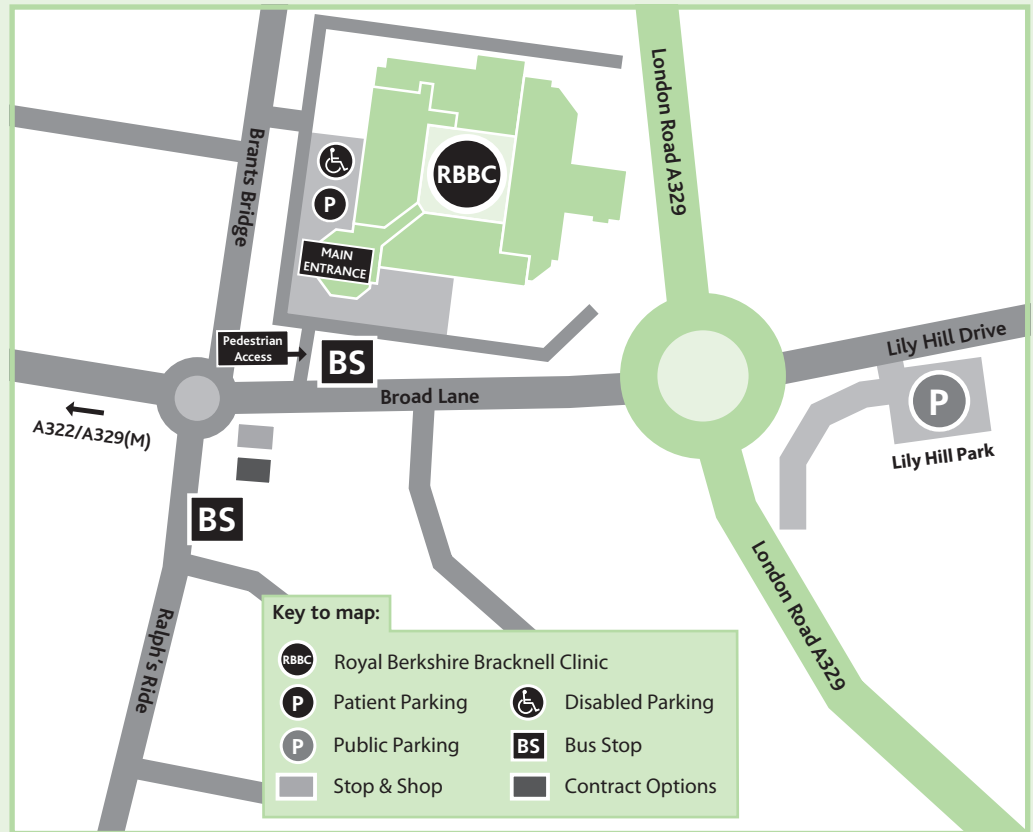


Getting to: Royal Berkshire Bracknell Clinic

Eastern Gate, Brants Bridge
Bracknell, Berkshire RG12 9BG
01344 662900 (switchboard)

Royal Berkshire **NHS**
NHS Foundation Trust



Travel

The site is situated on the north western corner of the A329 London Road/A322 Broad Lane roundabout junction in Bracknell. Directly outside the site on Broad Lane there is a bus shelter with seating. This is served by First Bus route 155, which operates to Bracknell town centre every 30 minutes throughout the day.

Pedestrian and cycle links are also provided to existing footway and cycle networks fronting the site.

Parking

Car parking, including disabled-only spaces, is available for patients on the ground level and will be free of charge. Cycle and motorcycle parks are also available on the ground level.

First Travel 01344 782 222
www.firstgroup.com/ukbus/berkshire_thames
 National Bus Enquiries (Traveline)
 0871 200 22 33 www.travelinesoutheast.org.uk
 National Rail Enquiries 08457 48 49 50
www.nationalrail.co.uk

About: Royal Berkshire Bracknell Clinic

The Royal Berkshire Bracknell Clinic is a purpose-built cancer treatment – radiotherapy and chemotherapy and renal dialysis centre. On-site support will be provided by pathology (blood and other tests) and diagnostic imaging (x-rays and scans) services. In addition to cancer and dialysis services outpatients clinics, the Bracknell Clinic will also host ophthalmology (eye) services, including: orthoptics, general ophthalmology, low vision visual field assessment, cataract pre-operative assessment and virtual age-related macular degeneration (AMD) monitoring.

Your appointment

Your appointment letter will tell you the date and time of your appointment. Please check your letter carefully before you set off for your appointment and please let us know if you are unable to attend.

Please follow any instructions given in your appointment letter or card and follow the signs to the relevant department. The main reception desk is located on the ground floor – please ask the receptionists or any members of staff if you need help in finding your way to your appointment.

Facilities

Public toilets are located on both the ground and first floor and there is a nappy change facility on the

ground floor. A Changing Places toilet equipped with hoist and shower is available on the first floor. Please ask at Main Reception for access to this facility.

Wheelchairs are available from the building main entrance. Please use your mobile to call the Bracknell switchboard number if you need a wheelchair brought to your car or any other assistance to access the building.

There is a public telephone on the ground floor in the main entrance lobby that takes debit or credit cards and coins.

Special requirements

If you have any special needs relating to a disability, or you require language or communication support, please ring the telephone number given in your appointment letter so that appropriate arrangements can be made.

Refreshment and retail facilities

The building has an on-site catering facility providing hot and cold lunches, sandwiches, drinks and desserts. This is located in the main atrium space.

A free WiFi service is available in the chemotherapy and renal dialysis departments as well as in the main atrium space for patients and visitors to access the internet. There are also loan laptops available for patients to use while undergoing treatment.

Infection control: what you can do

We take infection prevention and control very seriously. As an outpatient, the best way you can help contribute to preventing germs passing from one patient to another is by washing your hands or using the hand gel which you will find in all the clinical areas.

If you have recently had diarrhoea and/or vomiting, please wait until 48 hours has elapsed from your last symptom before visiting the hospital. Patients/visitors who suspect that they may have an infection should

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If you would like this information in another language or in large print or Braille, please contact the Patient Relations Team on 0118 322 8338 or email talktous@royalberkshire.nhs.uk

telephone the ward or department and ask for advice before coming in.

Please help us keep our hospitals clean and tidy. By disposing of waste (for example used tissues or sweet wrappers) in the household waste bins provided.

Tell us your views

If you have any suggestions on how we can improve our service or if you have any concerns you would like addressed, please contact the Patient Relations Team on 0118 322 8338 or email talktous@royalberkshire.nhs.uk. If you would like to give feedback – positive or negative, please complete a survey on the ward or department you visited by visiting www.royalberkshire.nhs.uk/surveys or telephone the Patient Relations Team to get a paper copy of the questionnaire sent to you. You can also post feedback into any of the suggestion boxes around the hospital.

You can also give feedback on the Trust by the visiting NHS Choices website www.nhs.uk under 'Find and choose services'.